DEKRA’s Journey to Process Digitization: What to Know Before You Start
Who is DEKRA?
I am so proud...
our start in 2014?
Why didn’t we get the speed???
You’re missing a steering wheel!!!
Gained 30% improvement by adding a steering wheel...
First Agile implementation for DEKRA.
The first pitstop was not very good.... But DID show the strength of Agile working.
The next pitstops improved a lot in a short time.
Can we use it to improve in other sectors?
I need a portal!  
And I need it fast...
Lesson 1: Open dialogue
Lesson 2: Let the modeler be consultant.
Lesson 3: Arrange a good informal governance!
DEKRA’s way forward...
And the Bizzomate engineers are also very PROUD!
Summary of our lessons...
Thank you very much!!